

News and Views

Being a Good Neighbor

During the many years of living in our community and being involved with the Homes Association, a common question arises on a regular basis from property owners ... “Why do you let my neighbor or the person down the street do this ?”

The “do this” refers to all kinds of things:

- letting their property run down
- not taking care of their leaves or tree debris
- making too much noise
- letting their dogs run free
- putting too many vehicles in their driveway
- storing their unwanted stuff outside either beside the house or in the yard
- violating restrictions covenants
- not taking care of their yard
- and so forth

Some of these complaints can be worked on by enforcing restrictions, working with the county on ordinance enforcement, working with the County Sheriff, but for many of these, there just is not an organization solution. The real answer for most, if not all, of these concerns is ‘Neighborly Courteousness’.

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Trash & Recycle Carts

Important: You are responsible for the Trash and Recycle Carts provided to your property.

Based on the increasing numbers of Trash and Recycle Carts being reported missing or damaged, you need to be aware of your responsibilities for these carts ...

Trash & Recycle Carts are the responsibility of the property owner:

- Carts damaged during weekly pickup will be replaced or repaired by the trash service at no charge.
- Carts mistakenly picked up by the trash service will be replaced at no charge.
- Missing carts not mistakenly picked up by the trash service will be subject to a \$90.00 replacement fee charged by the trash service to the property owner unless a police report is provided.
- Carts damaged beyond repair while at your property will be subject to a \$90.00 replacement fee charged by the trash service to the property owner.
- Carts with minor damage while at your property may be subject to a \$40.00 repair fee charged by the trash service to the property owner.

Trash (1 cart) and Recycle (1 cart) pickup is provided by the Homes Association for members as part of their membership dues. The protection and upkeep of these carts is the responsibility of the member.

The trash service will be responsible for damage caused to carts during pickup and normal wear and tear. However, the trash service provider may directly bill

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Siobhann Williams 506-5506
Finance, Com. Relations

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Being a Good Neighbor *continued*

Years ago, a retired botanist lived in Walnut Creek and was probably one of the most well known (not necessarily by name) residents. His claim to fame was his desire and commitment to allow his property to 'return to its natural state' and he encouraged this by planting native plants and otherwise providing no maintenance to his yard at all – mowing, trimming, cutting back, etc. All of this without regard for his neighbors, community, homes association, or county.

Most did not object to his cause! They objected to his execution of it within the neighborhood. The fact that he gave this no consideration demonstrated this gentleman lacked 'Neighborly Courteousness'.

During the next few issues of this newsletter we will talk about 'Neighborly Courteousness' and why it is so important in a community like Walnut Creek. Any ideas, thoughts, and comments are welcome – just email office@wcsha.org and put "Attention Mike Howell" in the subject line.

Trash & Recycle Carts *continued*

the member for loss or damage to carts not associated with pickup or normal wear and tear. Nonpayment of these charges may result in suspension of trash / recycle pickup by the trash service.

Here are some suggestions:

- Put your trash and recycle carts out the evening before or before 7:00 the morning of pickup.
- Remove your carts from roadside as soon as possible after pickup.
- Do not leave your carts at roadside for an extended period of time. If you will be travelling, ask a neighbor to return your carts to their appropriate location.
- If you observe damage to cart(s), contact the trash service immediately (913-631-3300).
- If your cart ends up missing at anytime, contact the Platte County Sheriff's Department to report the missing cart. Once the police report is completed, contact the trash service (913-631-3300).
- If you have sold your home and are moving or if your renter is moving out ... make sure the trash / recycle carts are safely stored in the property's garage.

The Homes Association will assist you with contact information for the service provider ... but ... the safety and condition of the provided carts is your responsibility !

Our Sympathy

Walnut Creek neighborhood has lost several long time residents in the recent months.

Our condolences to Milburn Ragain on the loss of his beloved wife Veneitta Ragain, to David Boutwell on the loss of beloved wife Cheryl Boutwell, to Martha Zirschky on the loss of her beloved husband Herb Zirschky, to Davina Johnston on the loss of her beloved husband Scott Johnston and to Lisa Andersen on the loss of her beloved husband Eric Andersen.

Our deepest sympathy goes out to all of their Friends and Family. The community has lost some truly great neighbors, they will surely be missed.

Thank You Community Helpers

Easter Hunt Activity: Thank you Joe Blount, Laurie Brewer, Heather Harris, Phil Latessa, Boy Scouts from BSA Troop 1433 and the Easter Bunny for making the Easter Hunt Activity a fun children's event !!

The damaged Park Playground Equipment has been replaced with the help of Joe Blount, Ken Emerson, Alex Hodges and Mike Howell !!

Spring Cleanup Day: Thank you Carl Conant, Scott Eiken, Ken Emerson, Travis Emerson, Carol Franklin, Alexzandra Hale, Alex Hodges, Mike Howell and Phil Latessa for all your help with our Spring Cleanup Day. And ... Thank You to those neighbors taking advantage of the cleanup day who helped others with their unloading. More hands made the work go faster !!

Community Highlights

New Homeowner in our Neighborhood? Please contact the Association Office to receive a new homeowner packet containing information about our community and homes association.

The Easter Egg Hunt went very well and was enjoyed by more children and parents than in the past few years. A visit from the Easter Bunny helped make the activity more enjoyable for most of the children. Plans and improvements are already being discussed for next year. If you have ideas or would like to help, please contact the office at (816) 587-8289 or office@wcscha.org.

Outdoor Summer Movie Nights are being planned by the Community Relations and Social Committees. Family movies will be offered on the lot adjacent to the clubhouse on the second Saturday evening in the months of June, July and August. Admission Free. Watch for signs announcing the event and time.

Neighborhood Speeding: As the weather warms and we are enjoying the outdoors more, please watch your speed while driving in the neighborhood! More adults, kids, and pets are sharing the streets and one incident can affect many lives. If you notice regular speeding in your part of Walnut Creek, please contact the Platte County Sheriff's Department and ask for some enforcement help!

Signup for Email Alerts & Reminders on important information and activities in our community. To add your contact information to our alert list, go to www.wcscha.org and click 'Get Alerts' on the home page ... or email your name, street address, and email address to the Association Office at office@wcscha.org. Initially, email is our communication method with a planned later addition of text notifications.

Planning a Vacation? Remember that the Platte County Sheriff's Department will conduct periodic property checks while vacationers are away. Just contact the Sheriff's Department (816-585-3521 or www.plattesherriff.org) to provide your property location and vacation dates.

Pool Passes! The request form is included in this newsletter as well as information on pool hours of operation. Membership dues must be paid through August, 2017 or be on our ACH program to receive passes. Please only request passes for occupants of your property. Request forms should be turned into the Association Office. If you have missed the May 6th deadline for pool pass mailing, pool passes may be picked up at the office during regular business hours on or after May 20th. Please allow up to 4 days for pool passes to be processed.

Pets on the Run – Lots of reports of unleashed dogs have been coming into the Association Office. If you are a pet owner, please make sure your pet is not allowed to be outside unleashed! As lovable as your pet may be, your pet may cause disruption to others walking their pets on a leash. Remember ... Platte County has a leash law and enforcement is through Platte County Animal Control, part of the Platte County Sheriff's Department. You may become subject to a citation and fine for allowing your pet(s) to be on the run!

Reminder on Restrictions – If you are thinking about adding an unattached structure or outbuilding (shed, etc.) or putting up a new fence, please contact the association office to make sure your plans are not in violation of restrictive covenants in your area.

Permanent or regular parking of campers including travel trailers and RV's, boats and/or boat trailers, non operable vehicles, commercial vehicles or trailers, and any other equipment that detracts from the neighborhood is a restriction violation.

Not all properties in Walnut Creek are subject to restrictive covenants. Please check with the Association Office if you are unsure about your property.

Monthly Community Meetings are scheduled to occur at 7:00 pm on the 2nd Thursday of each month at our clubhouse. All members are welcome to attend! If you are unable to attend, a summary of each monthly meeting is available at: www.wcscha.org. The June meeting has been moved to June 15th due to a conflict with a home swim meet.

Trash Pickup

Trash pickup regularly scheduled for Friday, June 2nd will be rescheduled to Saturday, June 3rd due to the Memorial Day Holiday.

Friendly Reminder!
Please bring in your trash receptacles after they are emptied.

TO VIEW THE FACILITY CALENDAR,
SIGN UP FOR EMAIL ALERTS
AND MUCH MORE
PLEASE VISIT OUR WEBSITE AT
WWW.WCSCHA.ORG

IF YOU ARE A NEW HOMEOWNER
AND HAVE NOT RECEIVED
A HOMEOWNER
INFORMATION PACKET,
PLEASE CONTACT THE OFFICE.

Association March Meeting Highlights

The March Community Meeting was called to order by Ken Emerson, Board President, at 7:00 pm on Thursday, March 9, 2017 at the Walnut Creek Clubhouse. Board Members in attendance were Joe Blount, Joe Bichler, Scott Eiken, Ken Emerson, Alex Hodges, Mike Howell, Phil Latessa and Siobhann Williams. Board Member Ken Finke was unable to attend.

Ken Emerson welcomed all guests and reported that Ken Finke was still in the hospital and looking towards his recovery.

Community member Joe Smith expressed appreciation to the Board for Newsletter article regarding senior services that was prepared by Marte Zirschky. Joe also provided the Board with a list of observed county ordinance violations in the community and stressed the point that we should use all tools available to keep the community looking presentable.

The Board approved minutes for the February 2017 Board Meeting with a couple of minor additions. Siobhann Williams suggested that the Board minutes include more information on the content of the meeting. This request was passed to the Administration Committee for review.

Old Business:

Board Members approved a request for continuation of privilege suspensions for those violating restrictive covenants.

The Grounds Committee presented a Special Project Request in the amount of up to \$20,000 to add an additional LED pole light in the clubhouse parking lot, to convert all Association owned pole lights to LED (parking lot, pool, tennis court, and small shelter house), and to replace the timer controlling the tennis court lighting with a battery backup timer. The Special Project Request included history of the request, bid information, proposal and ROI information. The request was approved by the Board. Once approved, the Board suggested looking at converting the wall packs along the deck overlooking the pool and the light on the southern side of the clubhouse to LED. Mike Howell will discuss this with the vendor selected for the Special Project and attempt to incorporate those additions into the project.

Mike Howell reported on the progress of establishing a Social Committee. Though a small number so far, the group met with Phil Latessa of Community Relations and discussed ideas for the upcoming Easter kid's activity and a new idea for a once-a-month family movie night during the summer on the lot adjacent to the clubhouse. The Board expressed support for trying out the movie night idea during the 2017 summer.

New Business:

The Pool Committee proposed that employees of the Homes Association be provided individual pool passes with the ability to utilize the pool. These pool passes would be available for use by the employee only and would not include the ability to sign in guests. The Board approved the request to be started during the 2017 pool season.

On behalf of the Administrative Committee and the Office, Mike Howell suggested to Board Members that great discretion and consideration be used in Board/Committee utilization of the Clubhouse during times the facility is reserved by members for events. Board Members were asked not to co-utilize the facility by accessing the office or having meetings (even downstairs) during member reservation times. The obvious exception to this is if a problem occurs during or as a part of a function that requires Board Member response.

Joe Bichler presented a request to the Board for modification of restrictive covenant enforcement. The Board determined to table a discussion until the request could be evaluated by the Administration Committee and information provided to the Board on implications of the proposal.

Committee Reports:

Administration – The Realtor Roundtable Town Hall Meeting is scheduled for April 2 at 2:00 in the Clubhouse. Board Members are requested to be in attendance.

Clubhouse – Current projects include TV/Stereo problem resolutions, Security Cameras review and determination if upgrades are needed, and replacement of the Clubhouse front doors to improve security.

Community Relations – Upcoming events include the Easter Kid's Party.

Finance – Discussions regarding moving to Direct Pay of Employees are occurring. The Finance Committee would like to develop an overall list of projects which are being considered by the various committees.

Grounds – Vendors for irrigation and chemical treatments, mowing, and landscaping maintenance have been established. Pond maintenance plans are being finalized. Maintenance repairs to playground equipment at the Park are being worked on.

Pools – Interviews for various management and lifeguard positions are being scheduled.

The Community Meeting was adjourned without objection.

Association April Meeting Highlights

The April Community Meeting was called to order by Ken Emerson, Board President, at 7:00 pm on Thursday, April 13, 2017 at the Walnut Creek Clubhouse. Board Members in attendance were Joe Blount, Joe Bichler, Scott Eiken, Ken Emerson, Mike Howell and Phil Latessa. Board Members Ken Finke, Alex Hodges, and Siobhann Williams were unable to attend.

Ken Emerson welcomed all guests and reported that Ken Finke has been released from medical care and resting at home. Ken Emerson also expressed appreciation to Board & Community Members for their help on projects around the community.

Community member Joe Smith provided the Board with information from Platte County Senior Services on meals and other services. Joe Smith encouraged the Board to continue efforts in restrictions and county ordinance enforcement to help keep the neighborhood looking presentable. Joe also inquired about the possibility of sending letters to homes in need of outside general clean-up to ask for their help and cooperation in improving their property's appearance.

The Board approved minutes for the March 2017 Board Meeting.

Old Business:

Board Members approved a request for continuation of privilege suspensions for those violating restrictive covenants.

Mike Howell reported that the Homes Association LED lighting addition and conversion for clubhouse parking lot, pool, multi-use court and small shelter house is on schedule with an expected completion prior to opening of the pool for the summer season.

The Administration Committee reported on Siobhann Williams' request for more contextual information in the official Board minutes. Minutes will continue to be prepared as action based minutes but will be available to Board Members on Tuesday afternoon prior to the Thursday Board Meeting. Having additional time to review the minutes will allow Board Members to prepare any desired additions to the minutes in writing for presentation during the meeting minutes adoption process. Board Members will simply vote on each proposed addition. If approved, the addition will be added to the official Board Minutes.

The Administration Committee also reported on a proposed change to restriction enforcement procedures from Joe Bichler that would allow unrestricted parking of campers, motor vehicles, boat, trailers, etc. in driveways from April 1 through October 31. The Committee reported that current restriction enforcement practices for these vehicles allow for up to seven consecutive days of parking in the driveway to a total of twenty-one days for the calendar year as approved previously by the Board. The Committee recommended no change to that policy. Joe Bichler made the motion to adopt his recommended change to restriction enforcement practices. The motion did not pass and restriction enforcement practices will continue without change.

Mike Howell reported on the Realtor Roundtable event on April 2 which was attended by 30 or so members and provided the Board with a listing of suggestions, thoughts, and considerations from the discussion.

New Business:

Ken Emerson reported on a Special Project Request to repair / upgrade the audio visual equipment at the clubhouse. Equipment had been degraded over time through usage for various events held in the clubhouse. Based on the need for availability of the AV equipment for functions, Ken contacted Board Members directly about the Special Project Request and received enough Board Member support to move forward with the project. The Special Project Request was for up to \$4000.00 to replace / upgrade the equipment and implement connection boxes to eliminate direct connection with the actual equipment. In addition, the project includes providing wireless microphones for use during large community meetings.

The Clubhouse Committee requested additional budget monies for the 2017 operational budget in the amount of \$6200.00 for 2017. During past years, the Clubhouse Committee utilized funds generated by clubhouse usage (wear & tear) fees for repairs and replacement of equipment. Based on access to these funds, minimal monies had been allocated to the clubhouse operational budget for these types of expenses since use of the wear & tear monies were available to the Clubhouse Committee. During the course of accounting changes for 2017, these fee monies were moved from the separate wear & tear fee account into the general fund account without offsetting adjustments to the Clubhouse operational budget. The Board approved allocating an additional \$6200.00 to the Clubhouse operational budget for 2017 with the plan to review the allocation during 2018 budgeting. The authorized amount included a \$1200 expense for costs of new water metering to address the new commercial sewer billing process and \$5000 into improvement / repair for general maintenance and improvements needed at the clubhouse.

The Administration Committee requested changes to the Rules and Regulations to state 'the use of bounce houses and / or other inflatables designed for jumping or climbing are strictly prohibited on Association property'. Bounce Houses and similar inflatables have been specifically excluded from coverage in the Association's basic and umbrella liability policies. The end result is we do not have liability coverage for injuries, damages, or death resulting in use of these types of inflatables, nor do we have defense coverage in the event we are included in a liability suit. The Rules and Regulations changes were approved by the Board and the reservation and usage docu-

Association April Meeting Highlights *continued*

ments will be modified to reflect the change.

Ken Emerson and Mike Howell reported on their meeting with Deffenbaugh / WMI regarding increasing 'loss of' and 'damages to' trash and recycle carts provided to Association members through our trash service contract. The meeting was prompted by communication from Deffenbaugh / WMI regarding charges for missing or damaged carts. The Board was advised of the discussion items and responsibilities of the trash service provider, the Homes Association, and our Member Property Owners relating to trash and recycle carts. An article will be provided in the Association May / June newsletter clarifying responsibilities and procedures for Members regarding trash and recycle carts.

Mike Howell proposed a Special Project Request in the amount of up to \$1200.00 to provide additional functionality to our website including: (1) Ability for a member to pay Association dues online through the website using a debit card or credit card, and (2) Creation of a repository of articles and information on subjects of interest for members that could be accessed by topic and included in website search engine results. The Board approved the Special Project Request.

The Grounds and Community Relations Committees will be putting together volunteers to help with the operation of 2017 Spring Cleanup Day.

Mike Howell encouraged Board Committees to encourage and engage interested community members in their work. Not only do extra hands help with the work, but additional viewpoints and perspectives make for better end results.

Committee Reports:

Administration – Work on the Office Operations Manual is continuing. Analytics on the Website and Alert System tracking show continued use.

Clubhouse – Clubhouse AV project is in process. Security cameras and front doors are being evaluated.

Community Relations – Easter Egg Hunt went well with much more participation by the community. Garage Sales and Clean-up Day are up next.

Finance – Finance will be working with our CPA on 2016 tax filing.

Grounds – Playground equipment replacement has been completed. The initial 2017 pond maintenance treatment has been completed.

Pools – Repairs to the diving board structures are scheduled for completion. Hiring of pool staff is underway.

The Community Meeting was adjourned without objection.

Financial Summary as of April 2017

Income	
Dues	143,847.92
Interest, Other	<u>3,216.32</u>
Total Income	147,064.24
Expense	
Administration	2,525.00
Clubhouse	7,642.33
Community Relations	727.20
Grounds	8,937.05
Office	3,783.89
Trash Collection	30,990.45
Personnel Office/Pool	8,729.99
Pool	919.79
Special Project Expense	
TV / AV System	3,923.61
Total Expense	68,179.31
Net Income/Expense	78,884.93

The Financial Summary includes actual WCSHA income received and expenses paid for the year to the date provided.

Year to Month End Balance Sheets and Profit / Loss Statements are available to Members for the proceeding month on request after the 10th day of the following month.

Questions regarding the Financial Summary may be directed to the Board Finance Committee at office@wcscha.org or (816)587-8289. You may also submit your questions to the Committee in writing.

ASSOCIATION BOARD
MEETINGS ARE HELD
THE 2ND THURSDAY OF
EACH MONTH
AT 7:00 PM
AT OUR CLUBHOUSE.
THE JUNE MEETING HAS
BEEN MOVED TO
JUNE 15TH
DUE TO A
A HOME SWIM MEET.

Upcoming Activities

Memorial Day Cookout

May 28, 2017 Noon to ?? Walnut Creek Pool

Enjoy the opening of the Walnut Creek Pool with Brats, Burgers, Dogs and all of the extras. In the event of rain, the event will occur on Monday, May 29.

Swim Meet Walnut Creek vs. Riss Lake

June 8, 2017 Starting at 6:00 pm Walnut Creek Pool

The Pool will close at 3:30pm to prepare for the season's first home swim meet.

Outdoor Movie Night at the Clubhouse

June 10, 2017 Starting at Sundown Lot next to Clubhouse

Family movies will be shown outdoors on the lot adjacent to the clubhouse. Bring your family, blankets, and snacks and enjoy a movie under the stars.

June Community Meeting

June 15, 2017 7:00 pm Walnut Creek Clubhouse

The June Community Meeting has been rescheduled due to a home swim meet.

Swim Meet Walnut Creek vs. The Coves

June 22, 2017 Starting at 6:00 pm Walnut Creek Pool

The Pool will close at 3:30 pm to prepare for our home swim meet. Come and cheer on our swimmers!

Independence Day Celebration

July 4, 2017 Noon to ?? Walnut Creek Pool

Celebrate July 4th with a great family cookout, beverages, fun and (hopefully) sun at our pool.

Swim Meet Walnut Creek vs. Hills of Walden

July 6, 2017 Starting at 6:00 pm Walnut Creek Pool

The Pool will close at 3:30 pm to prepare for our final home swim meet.

Come and cheer on our swimmers as they compete towards conference finals!

Walnut Creek Resident Teens

Teens may call the office to be included in the Lawn Mowing List, Sitter List or Dog Sitter List at no fee. Please provide Name, age and phone number.



Lawn Mowing, Yardwork and General Help Around Your Home

*Reasonably Priced and
Quality Work

*Discounts for Regularly
Scheduled Mowing

*Call/Text Jake at 816.686.8195

*Walnut Creek Resident

*References Available Upon Request



Vacationers!

Platte County Sheriff's Department offers residence checks for your home while you are away. To use this service please call the dispatcher's office at **816-858-3521**. Have information ready such as name, address, dates of trips, vehicles in the driveway etc... Or go online at www.plattesherriff.org.

Quality Lawns & Yardwork

by Travis

(816)-665-8486

Fast Affordable Reliable Quality

Call to set up appointment to price what is wanted to be done.

Pool Information

POOL MANAGEMENT

The Pool will be opening Memorial Day weekend as always. The Homes Association will be managing the pool for the 2017 season. The Pool Committee consists of three Board members; Joe Bichler, Joe Blount and Ken Emerson.

We would like to introduce Allison Franklin as Manager this season along with Assistant Manager Shelby Franklin. The pool committee is looking forward to serving our homeowners with their best interests in mind. Please feel free to notify us with your inquiries, comments, or suggestions.

POOL RULES

Please review the pool rules with your children. You may find the rules on pages 8 - 10.

POOL PASSES

To receive 2017 pool passes members dues must be paid through August 2017 or on the Associations ACH Program and a 2017 Pool Pass Request must be completed and returned to the office. See page 11.

Pool passes will only be issued for the **occupants** of the property. Occupant defined as somebody who lives at the property. Therefore, this does not include any corporation, non-residents of the property, children, grandchildren, cousins, friends, etc... that do not occupy the property.

Each membership will receive 10 free guest passes when you pick up your pool passes. After the passes are used guests may be signed in at the pool for a \$1.00 per guest per visit fee. You may pay the guest fee at the gate or purchase more passes from the office.

Passes may take up to four days for processing after the Pool Pass Request is turned into the office.

POOL PARTIES

Private pool parties may be scheduled after regular pool hours on Thursdays through Sundays. To schedule a party you may check the calendar and obtain paperwork online. However, all paperwork must be turned into the office. At that time deposits and lifeguard fees will be due.

Deposit \$100.00 (\$50.00 retained)

Lifeguard fees \$50.00 cash (two guards for two hours)

POOL HOURS

The Pool Opens May 27th at Noon

Sunday through Thursday	Noon.-8:00 P.M.
Friday and Saturday	Noon - 9:00 P.M.
Adult Swim on Saturday and Sunday	11:00 A.M. - Noon.

The pool will close at 3:30 P.M. on dates of home swim meets.

Pool Rules

Section III. Pools Operations

Pool General Information

1. Pools will generally be open from Memorial Day weekend through Labor Day weekend.
2. The schedule for operations for the pool each year will take into account the school calendar and will be published in the Walnut Creek newsletter.
3. Pool hours each year will be published in the Walnut Creek newsletter and posted at the pool.
4. Air temperature must be 70 degrees before the pools will be allowed to open.
5. In the event of any threat to the safety of members from weather or any other unsafe condition, the senior lifeguard on duty or pool management may clear the pool and/or decks, or close the pool for such a period of time as recommended for safe pool operations and instruct patrons to take appropriate precautions.

Pool Access

1. No person shall enter the pool area unless a qualified Walnut Creek lifeguard is on duty.
2. Only full members and their guests who are not basic members or non-members living in Walnut Creek may access the Clubhouse pool and wading pool. All members must be residents of Walnut Creek. The membership runs with the property itself and not with the owners.
3. Each member must present a current Walnut Creek membership identification card (pool pass) in order to gain access to

Pool Rules continued

the pool facilities. Identification cards will be coded to indicate adults or minors. Lost cards may be replaced for a fee of \$5.00 by contacting the Homes Association office.

4. Pool passes are prepared in April and May for the upcoming summer season. To receive pool passes: The unit must have Full Member status. Dues must be paid through August of the current year or be on Walnut Creek's automatic withdraw program. No exceptions made. The owner or renter must return a completed Pool Pass Request. Please realize, late or special requests outside of the season-opening procedures may take up to two business days to process. It is to everyone's benefit to follow the standard, season-opening procedures. For the season opening, pool passes may be mailed to those who have trouble picking them up during office hours.
5. No identification cards are to be left at the pools. Cards left at the pool will be deposited in the Walnut Creek office drop box at the close of each day. It will be the responsibility of those individuals to obtain their identification cards during of- fice hours.
6. No child under the age of 8 will be admitted to the pools unless accompanied and supervised by someone 14 or older. If the person providing supervision for the underage swimmer leaves, so must the underage swimmer.
7. Admission to the pools shall be refused to persons under the influence of alcohol or controlled substances.
8. A swimmer may be asked to demonstrate their swimming ability to the satisfaction of the lifeguard on duty by swimming twice across the pool width on their stomach before being allowed to swim in the deep end or use either diving board.
9. No person with cuts, sores, lesions, infections, obvious communicable disease or diarrhea should be in the pools.
10. Access to the guard shack, mechanical room, or chemical storage area by unauthorized persons is prohibited.

Pool Guest Policy

1. Clubhouse pool guests may be anyone except basic members, delinquent full members, and non-members living in Walnut Creek Acres.
2. An owner or renter of record may sign in up to six (6) guests per day until the household limit is reached. Other family members, adult or youth age 8 or older, are restricted to signing in two (2) guests per day. Family members under age 8 may not sign in guests. A maximum number of eight (8) guests may be signed in by a household on a single day.
3. Guests must sign in and provide their name, address, and emergency contact with telephone number.
4. The sponsoring member must accompany their guest at all times and is responsible for their guest's actions.
5. All guests must adhere to the pool rules and regulations and may be subject to expulsion from the pool area and grounds for any violation.
6. Each home will be issued ten free guest passes. Ten additional passes may be purchased at the office for \$10.00 or one pass may be purchased at the pool gate for \$1.00 per guest, per day.

Pool Attire

1. Only appropriate swimwear is to be worn by swimmers. No cutoffs are allowed. They tend to fray and clog the filter system.
2. Children who are not toilet trained should wear tight fitting plastic underwear or swim diapers that will prevent leakage.
3. At the clubhouse pool, wet swimsuits are not permitted on the clubhouse upper level. Care should be taken not to track water into the lower level of the clubhouse.
4. Wearing of earrings, necklaces, and rings in the pool is discouraged.

Pool Rules of Conduct

1. Members and guests, as citizens, are expected both to comply with and be familiar with existing Federal, State, and Local laws governing civil and criminal behavior on all Association property and at Association sponsored functions. These laws include codes regarding: Civil Disobedience, Gambling, Immoral Conduct, Libel, Theft, Use and Sale of Alcoholic Beverages, Use and Sale of Narcotics, Smoking by Minors, and Vandalism. This list is not intended to be all-inclusive and does not imply that all other laws are excluded.
2. No firearms or weapons are permitted in the pool area.
3. Members and guests are expected to comply with all By-Laws, Rules and Regulations of Walnut Creek South Homes Association, and also the Walnut Creek South Homes Association Declaration. Violations will place members liable to disciplinary action by the Board of Directors as referenced in Section 3 of the WCSHA Declaration. Members will be monetarily responsible for damage or destruction of property or equipment of the Association.
4. Any malicious activities or behavior including, but not limited to, fighting, verbal abuse, profanity, or threats of any kind are strictly prohibited.
5. Children may not be left unattended within the wading pool enclosure. For safety, this area is restricted to 10 children at one time, each attended by their own parent or guardian.
6. No horseplay is allowed in or about the pool or bathroom areas. This includes, but is not limited to, running, dunking, pushing, rough play and any other dangerous behavior.
7. No glassware, glass containers, rocks, or metal objects are allowed in the pool or pool areas. All coolers strollers, and other closed containers are subject to inspection. Violation of this rule will not result in a warning, but rather immediate removal from the pool. The removed party or parties will need to petition the Board of Directors Pool Committee for consideration of reinstatement of pool privileges.
8. No hanging on the rope float, diving boards, pool ladders or guard stands is allowed.
9. No diving in the 3 ft to 8 ft areas of the pool. Diving is permitted in the deepest end only.
10. Use of flotation devices and ball playing in the pool will be at the discretion of the management or senior lifeguard on duty.
11. No swimming in the diving areas unless authorized by the lifeguard.
12. No pets are allowed in the pool area except for official service animals.

Pool Rules continued

13. Sound levels of personal electronic devices must be maintained at a reasonable volume as determined by the pool staff.
14. Food and beverage are not allowed within the pool or the four feet area surrounding the pool. Beyond this perimeter fountain drinks or open containers of non-alcoholic beverages are allowed (such as ice water, lemonade, soda, and so on).
15. Foul language, threats, or other inappropriate behaviors are not allowed.
16. No alcohol is allowed on the pool premises except for appropriate private parties authorized by the Board of Directors Pool Committee. All large containers (coolers, strollers, and other such items) are subject to inspection. Alcoholic items are not allowed (such as beer, wine, liquor, and so on).

Pool Diving Board Rules of Conduct

1. Anyone using the diving board must meet the requirements for swimming in the deep end of the pool as defined in these rules and regulations.
2. Only one diver will be allowed on the diving stand and board at any time.
3. Dangerous behavior on diving boards is not allowed. Handstands, cartwheels and other dangerous play are prohibited.
4. Divers are allowed one bounce per dive and must jump or dive straight off the end of the board.
5. Divers may not enter the water with another person in the diving area.
6. The pool staff may restrict members or guests from further use of the boards for any persistent violations of diving board rules of conduct.
7. No floatation devices (floaties, life jackets, etc.) may be worn while using the board. No floatation devices are allowed in the deep end of the pool except when designated by the lifeguards. A swim test may be required.
8. No "assistant" is allowed in the deep end to catch another person going off the board (this includes being in the water holding onto the side of the pool). For everyone's safety, the user of the board must be capable on their own. This rule will be strictly enforced.
9. No goggles may be worn while using the diving boards.

Pool Disciplinary Actions

1. The Board of Directors and pool management shall have full authority for enforcement of all rules and regulations and they shall have the right to dismiss anyone from the pool.
2. The following will be the general guidelines for disciplinary actions:
 - First Offense** of the season – Explanation of rules and a warning given and/or 30 minutes removal from pool. Carefully note: any later offense (of the same or a different kind, on the same or a different day) counts as a second offense. Only one warning will be given; a record will be kept.
 - Second Offense** – Expulsion from the pool for the remainder of the day and retention of the violator's pool card. The card must be retrieved from Pool Management by an adult. Minors must request a parent to go to Management to discuss the infraction and retrieve the minor's card.
 - Third Offense** – The pools manager will expel this person for up to one week and the pool card will be retained. The offender will need to contact the Board of Directors' Pool Committee and make an appointment to pick up the card at a time and place convenient for a Committee member. If the offender is a minor, the parent(s) must pick-up the expelled person's pool card prior to readmission.
 - Law Enforcement Involvement** – If it becomes necessary for the Sherriff's Department to become involved, the person will be expelled 30 days.
3. Any **member** possessing or using alcohol or controlled substances in the pool, or parking lot, or surrounding common areas is subject to the following consequences:
 - First Offense** – Pool privileges and card will be suspended for one week. After that, you may pick up your card from the office during regular hours.
 - Second Offense** – Pool privileges and card will be suspended for one month. After that, you may pick up your card from the office during regular hours.
 - Third Offense** – Pool privileges and card will be suspended for one year from date of the offense.
4. Any **guest** possessing or using alcohol or controlled substances in the pool, parking lot, or surrounding common areas will be expelled and prohibited from returning for one year from date of the offense.
5. Pool management will maintain discipline reports for any infraction resulting in expulsion and a copy will be mailed to the member's home & a copy will be provided to the Pool Committee.
6. Verbal or physical abuse of Pool Staff is strictly prohibited and will be grounds for restriction of pool use until review by the Board of Directors Pool Committee.
7. Pool management is given the right to expel from the pool any person who exhibits threatening or repeated disregard for the safety of others until a review by the Board of Directors Pool Committee.
8. Any request for appeal to decisions of the Pool Committee and/or the pool management may be made to the full Board of Directors at the regular monthly meeting.

Pool Maintenance

1. Trash receptacles are placed in the vicinity of the pool. These facilities are for the benefit of members; hence, it is the responsibility of all members and guests using the pool facilities to keep the pool areas clean. Staff have the duty to check and (if needed) to ask a member to clean up the area the member occupied before returning the member's pool card.
2. Lost and found articles will be picked up each night by the pool staff. All articles will be kept throughout the season in a convenient location that will be accessible to members with staff assistance. At the end of the season, all unclaimed items will be disposed of.

Pool Telephone

Clubhouse pool telephone is (816) 741-9903. This phone is primarily for pool business—especially emergencies. For non-pool questions, members should call the office at (816) 587-8289. Transferring calls is not possible on our phone system. Members are allowed use of the pool phone with staff permission only!

News and Views

A BI-MONTHLY NEWSLETTER PUBLISHED FOR WALNUT CREEK

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Tuesday - Saturday
9:30 am - 12:30 pm

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